## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

	11 17700010					
Service Status Det	ails: VE2348					
Priority:	High					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9004047839					
Technician Name:	Rishi Desai		Technician Mobile 8369234074			
Ticket Type :	Complain Date & Time:		03-12-2020 02:17:50			
Vendor Details :						
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	)	Name :	Mishra
Address:						
Mumbai , , , , Mah	arashtra					
AMC Details :						
Expiry Date :	21-07-2021 12:00:00		Type:		Non-Comprehensive	
<b>Product Name:</b>	CCTV					
Complain :	2 camers off					
Technician Comment :	Camera issue solved properly also changed one BNC pin of one camera, and switcher issue also resolved (Showing black and blur in screen ) complaint solved .					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Camera issue solved properly also changed one BNC pin of one camera, and switcher issue also resolved (Showing black and blur in screen ) complaint solved .					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	03-12-2020 04:31:1	5 RishiDesai	Completed	Camera issue solved properly also changed one BNC pin of one camera, and switcher issue also resolved (Showing black and blur in screen ) complaint solved .		
	03-12-2020 02:18:0	4 RishiDesai	New			-
	03-12-2020 02:17:5	0 RishiDesai	New			-
Previous Complain History :	Date Time Technician Name Remark					
	14-12-2020 04:08:2		A CAMULA			
	09-12-2020 03:51:3		1 DVR not working both dvr working ok DVR 2 Camera no 14 cat 6 cable is totally rusted and have broken new cabling to be done arounf 90 mtrs			