




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2279																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9004047839																													
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																										
Ticket Type :	Complain	Date & Time :	24-11-2020 11:50:13																											
Vendor Details :																														
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	install dvr																													
Technician Comment :	Installed one 8 Ch Dvr at piyush sir's home it started working properly. online configuration pending because there was a function in piyush sir's home and he was busy too																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Installed one 8 Ch Dvr at piyush sir's home it started working properly. online configuration pending because there was a function in piyush sir's home and he was busy too																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2020 12:03:17</td><td>RishiDesai</td><td>Completed</td><td>Installed one 8 Ch Dvr at piyush sir's home it started working properly. online configuration pending because there was a function in piyush sir's home and he was busy too</td><td></td></tr><tr><td>24-11-2020 01:32:15</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>24-11-2020 11:50:28</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>24-11-2020 11:50:13</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-11-2020 12:03:17	RishiDesai	Completed	Installed one 8 Ch Dvr at piyush sir's home it started working properly. online configuration pending because there was a function in piyush sir's home and he was busy too		24-11-2020 01:32:15	RishiDesai	New		-	24-11-2020 11:50:28	RishiDesai	New		-	24-11-2020 11:50:13	RishiDesai	New		-
Date Time	Technician Name	Status	Remark	Sign																										
25-11-2020 12:03:17	RishiDesai	Completed	Installed one 8 Ch Dvr at piyush sir's home it started working properly. online configuration pending because there was a function in piyush sir's home and he was busy too																											
24-11-2020 01:32:15	RishiDesai	New		-																										
24-11-2020 11:50:28	RishiDesai	New		-																										
24-11-2020 11:50:13	RishiDesai	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-12-2020 04:08:26</td><td>RishiDesai</td><td></td></tr><tr><td>09-12-2020 03:51:30</td><td>Atique Salmani</td><td>1 DVR not working both dvr working ok DVR 2 Camera no 14 cat 6 cable is totally rusted and have broken new cabling to be done around 90 mtrs</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-12-2020 04:08:26	RishiDesai		09-12-2020 03:51:30	Atique Salmani	1 DVR not working both dvr working ok DVR 2 Camera no 14 cat 6 cable is totally rusted and have broken new cabling to be done around 90 mtrs																
Date Time	Technician Name	Remark																												
14-12-2020 04:08:26	RishiDesai																													
09-12-2020 03:51:30	Atique Salmani	1 DVR not working both dvr working ok DVR 2 Camera no 14 cat 6 cable is totally rusted and have broken new cabling to be done around 90 mtrs																												