







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1688																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9004047839																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	14-08-2020 01:22:47																											
Vendor Details :																														
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	1 dvr off , main gate																													
Technician Comment :	boath Dvr cmos changed and toatal 29 cametas working ok Dvr date n time set																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	boath Dvr cmos changed and toatal 29 cametas working ok Dvr date n time set																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-08-2020 12:16:39</td><td>Atique Salmani</td><td>Completed</td><td>boath Dvr cmos changed and toatal 29 cametas working ok Dvr date n time set</td><td></td></tr><tr><td>14-08-2020 06:05:46</td><td>Atique Salmani</td><td>Work Pending</td><td>boath Dvr changed C moss battery and one Dvr reset Dvr date n time and second Dvr password forget so mailee in hikvision so its painding. and 4 cameras no vedeo issue resolve 2cameras new conection from camera end and working ok also vewin G 2monitor boath Dvr and also working in ivms Desktop.</td><td></td></tr><tr><td>14-08-2020 01:22:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>14-08-2020 01:22:48</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-08-2020 12:16:39	Atique Salmani	Completed	boath Dvr cmos changed and toatal 29 cametas working ok Dvr date n time set		14-08-2020 06:05:46	Atique Salmani	Work Pending	boath Dvr changed C moss battery and one Dvr reset Dvr date n time and second Dvr password forget so mailee in hikvision so its painding. and 4 cameras no vedeo issue resolve 2cameras new conection from camera end and working ok also vewin G 2monitor boath Dvr and also working in ivms Desktop.		14-08-2020 01:22:57	Atique Salmani	New		-	14-08-2020 01:22:48	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-08-2023 02:08:47	Ravi Rajbhar	boundry side one camera no video issue resloved and ok working done camera side recriping then ok working lobby tv viewing Issue resloved
	21-07-2023 11:36:12	Atique Salmani	