

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15333</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----------|----------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9004047839                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                        | <b>Technician Mobile :</b> | 8898885764                                                                            |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                                               | 22-07-2025 12:42:50        |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Anmol Prestige HSG                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                                             | 9004047839                 | <b>Name :</b>                                                                         | Mishra |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 21-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                        | <b>Type :</b>              | Non-Comprehensive                                                                     |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | Main gate 1 TV Getting on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | Tv auto matic on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | Tv auto matic on off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                        |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-07-2025 01:47:11</td><td>Neeraj Chauhan</td><td>Completed</td><td>Tv auto matic on off issue</td><td></td></tr><tr><td>22-07-2025 01:47:06</td><td>Neeraj Chauhan</td><td>Completed</td><td>Tv auto matic on off issue</td><td></td></tr><tr><td>22-07-2025 12:42:57</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                        |                            |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign            | 22-07-2025 01:47:11                                                          | Neeraj Chauhan      | Completed      | Tv auto matic on off issue                                                                                             |  | 22-07-2025 01:47:06 | Neeraj Chauhan | Completed | Tv auto matic on off issue |  | 22-07-2025 12:42:57 | Neeraj Chauhan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                                 | Remark                     | Sign                                                                                  |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| 22-07-2025 01:47:11                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                              | Tv auto matic on off issue |  |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| 22-07-2025 01:47:06                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                                                                              | Tv auto matic on off issue |  |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| 22-07-2025 12:42:57                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                    |                            | -                                                                                     |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-07-2025 11:54:19</td><td>Prashant Paswan</td><td>P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting</td></tr><tr><td>25-06-2025 10:41:19</td><td>Atique Salmani</td><td>2 camera garden side installed working ok both camera password changed by service center so now password is 123456only</td></tr></tbody></table>                                                                                                                                                                                                         |                                                                                                                        |                            |                                                                                       |        | Date Time | Technician Name | Remark | 09-07-2025 11:54:19 | Prashant Paswan | P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting | 25-06-2025 10:41:19 | Atique Salmani | 2 camera garden side installed working ok both camera password changed by service center so now password is 123456only |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                                 |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| 09-07-2025 11:54:19                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting                                           |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |
| 25-06-2025 10:41:19                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 2 camera garden side installed working ok both camera password changed by service center so now password is 123456only |                            |                                                                                       |        |           |                 |        |                     |                 |                                                                              |                     |                |                                                                                                                        |                                                                                       |                     |                |           |                            |                                                                                       |                     |                |     |  |   |