




# Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15218</b> |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
|---|---|---|--|---|--------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|--------------|---|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9004047839  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Prashant Paswan   |   | <b>Technician Mobile :</b>   | 6202751495  |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain  | <b>Date &amp; Time :</b>  | 09-07-2025 11:54:19  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| Company Name/Client Name :              | Anmol Prestige HSG  | Customer's Mobile :   | 9004047839   | Name :  | Mishra |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Address :</b>                        |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| Expiry Date :                           | 21-07-2021 12:00:00   |   | Type :   | Non-Comprehensive   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | P2 parking lot 1 camera fallen downside   |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting  |   |  |   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-07-2025 04:45:26</td><td>Prashant Paswan</td><td>Completed</td><td>P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting</td><td></td></tr><tr><td>09-07-2025 11:54:25</td><td>Prashant Paswan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |        | Date Time | Technician Name | Status | Remark              | Sign           | 09-07-2025 04:45:26   | Prashant Paswan     | Completed    | P2 parking lot 1 camera fallen downside issue solve and 1 cemra angle seting                            |  | 09-07-2025 11:54:25 | Prashant Paswan | New |  | - |
| Date Time                               | Technician Name   | Status  | Remark   | Sign  |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
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| 09-07-2025 11:54:25                     | Prashant Paswan   | New   |  | -   |        |           |                 |        |                     |                |   |                     |              |   |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-06-2025 10:41:19</td><td>Atique Salmani</td><td>2 camera garden side installed working ok boath camera password changed by service center so now password is 123456only</td></tr><tr><td>16-06-2025 11:02:03</td><td>Ravi Rajbhar</td><td>P2 one cmaera issue resolved and ok working but cmaera connector need to change next bcz connector weak</td></tr></tbody></table>                     |   |  |   |        | Date Time | Technician Name | Remark | 25-06-2025 10:41:19 | Atique Salmani | 2 camera garden side installed working ok boath camera password changed by service center so now password is 123456only | 16-06-2025 11:02:03 | Ravi Rajbhar | P2 one cmaera issue resolved and ok working but cmaera connector need to change next bcz connector weak |   |                     |                 |     |  |   |
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