

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14213</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|----------------|-----------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9004047839                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                     | <b>Technician Mobile :</b>         | 8080922965                                                                            |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                            | 04-03-2025 12:04:23                |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Anmol Prestige HSG                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Customer's Mobile :</b>                                                                                          | 9004047839                         | <b>Name :</b>                                                                         | Mishra |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 21-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                     | <b>Type :</b>                      | Non-Comprehensive                                                                     |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | Boundary 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | One cmaera Boundary issue resolved                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | One cmaera Boundary issue resolved                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                     |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-03-2025 03:03:24</td><td>Ravi Rajbhar</td><td>Completed</td><td>One cmaera Boundary issue resolved</td><td></td></tr><tr><td>05-03-2025 10:54:24</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                     |                                    |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign           | 05-03-2025 03:03:24         | Ravi Rajbhar        | Completed    | One cmaera Boundary issue resolved                                                                                  |  | 05-03-2025 10:54:24 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                              | Remark                             | Sign                                                                                  |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| 05-03-2025 03:03:24                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                           | One cmaera Boundary issue resolved |  |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| 05-03-2025 10:54:24                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                 |                                    | -                                                                                     |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-03-2025 11:59:02</td><td>Neeraj Chauhan</td><td>Ppm done system working okk</td></tr><tr><td>01-03-2025 11:06:40</td><td>Ravi Rajbhar</td><td>P2 access divice issue resolved and ok working done only power supply issue power supply change and ok working done</td></tr></tbody></table>                                                     |                                                                                                                     |                                    |                                                                                       |        | Date Time | Technician Name | Remark | 03-03-2025 11:59:02 | Neeraj Chauhan | Ppm done system working okk | 01-03-2025 11:06:40 | Ravi Rajbhar | P2 access divice issue resolved and ok working done only power supply issue power supply change and ok working done |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                              |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| 03-03-2025 11:59:02                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                            | Ppm done system working okk                                                                                         |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |
| 01-03-2025 11:06:40                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                              | P2 access divice issue resolved and ok working done only power supply issue power supply change and ok working done |                                    |                                                                                       |        |           |                 |        |                     |                |                             |                     |              |                                                                                                                     |                                                                                       |                     |              |     |  |   |