

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13701</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|----------------|---------------------------------------------------------------|---------------------|------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9004047839                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                               | <b>Technician Mobile :</b>                                                                | 8080922965                                                                            |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                      | 02-01-2025 10:52:22                                                                       |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Anmol Prestige HSG                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                           | 9004047839                                                                                | Name :                                                                                | Mishra |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 21-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                               | Type :                                                                                    | Non-Comprehensive                                                                     |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | ground lobby passage 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | One cmaera no video issue resolved and ok working done cmaera side check grd lobby camera                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | One cmaera no video issue resolved and ok working done cmaera side check grd lobby camera                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                               |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-01-2025 11:55:19</td><td>Ravi Rajbhar</td><td>Completed</td><td>One cmaera no video issue resolved and ok working done cmaera side check grd lobby camera</td><td></td></tr><tr><td>02-01-2025 10:52:31</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                               |                                                                                           |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign           | 02-01-2025 11:55:19                                           | Ravi Rajbhar        | Completed        | One cmaera no video issue resolved and ok working done cmaera side check grd lobby camera |  | 02-01-2025 10:52:31 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                        | Remark                                                                                    | Sign                                                                                  |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| 02-01-2025 11:55:19                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                     | One cmaera no video issue resolved and ok working done cmaera side check grd lobby camera |  |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| 02-01-2025 10:52:31                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                           |                                                                                           | -                                                                                     |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-01-2025 10:52:09</td><td>Neeraj Chauhan</td><td>2 tv no signal issue solved and 2 nos rj45 use Tv working okk</td></tr><tr><td>30-12-2024 10:30:01</td><td>Rahul Mhapralkar</td><td>Boundary camera offline issue resolved.</td></tr></tbody></table>                                                                                                                                                  |                                                               |                                                                                           |                                                                                       |        | Date Time | Technician Name | Remark | 03-01-2025 10:52:09 | Neeraj Chauhan | 2 tv no signal issue solved and 2 nos rj45 use Tv working okk | 30-12-2024 10:30:01 | Rahul Mhapralkar | Boundary camera offline issue resolved.                                                   |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                        |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| 03-01-2025 10:52:09                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2 tv no signal issue solved and 2 nos rj45 use Tv working okk |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |
| 30-12-2024 10:30:01                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Boundary camera offline issue resolved.                       |                                                                                           |                                                                                       |        |           |                 |        |                     |                |                                                               |                     |                  |                                                                                           |                                                                                       |                     |              |     |  |   |