




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12714 | | | | | | | | | | | | | | | | | | | | |
|---|---|---|--|---|--------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|--------------|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9004047839 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sonu Kumar | | Technician Mobile : | 8454016444 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 16-09-2024 01:40:23 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Anmol Prestige HSG | Customer's Mobile : | 9004047839 | Name : | Mishra | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 21-07-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | boundary 2 cameras again off issue and Customer lift camera no link issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Boundary 2 camera off issue resolved and lift no link issue resolved working ok adupter me shol lag raha hai ac current ka | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | Boundary 2 camera off issue resolved and lift no link issue resolved working ok adupter me shol lag raha hai ac current ka | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-09-2024 04:17:22</td><td>Sonu Kumar</td><td>Completed</td><td>Boundary 2 camera off issue resolved and lift no link issue resolved working ok adupter me shol lag raha hai ac current ka</td><td></td></tr><tr><td>16-09-2024 01:43:06</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 16-09-2024 04:17:22 | Sonu Kumar | Completed | Boundary 2 camera off issue resolved and lift no link issue resolved working ok adupter me shol lag raha hai ac current ka |  | 16-09-2024 01:43:06 | Sonu Kumar | New | | - |
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| 16-09-2024 01:43:06 | Sonu Kumar | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-09-2024 03:55:52</td><td>Atique Salmani</td><td>Chek from top of the lift transmetr adaptor was hanging sontiup it's and one crimping done also but lift when travel on 25th floor above camera show offline network disconnect so need chek with lift person .</td></tr><tr><td>19-09-2024 12:27:10</td><td>ChandanYadav</td><td>One camera working ok . connection problem</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 20-09-2024 03:55:52 | Atique Salmani | Chek from top of the lift transmetr adaptor was hanging sontiup it's and one crimping done also but lift when travel on 25th floor above camera show offline network disconnect so need chek with lift person . | 19-09-2024 12:27:10 | ChandanYadav | One camera working ok . connection problem | | | | | | |
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