## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails: VE11536							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	9004047839							
Technician Name :	Atique Salmani		Technician M	<b>Iobile</b> 8080922984				
Ticket Type:	Complain	Date & Time :	02-05-2024 10	10:50:23				
Vendor Details :	-							
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name: Mishra				
Address:								
Mumbai , , , , Ma	Mumbai,,,,Maharashtra							
AMC Details:								
Expiry Date :	21-07-2021 12:00:00		Type:		Non-Comprehensive			
<b>Product Name:</b>	CCTV							
Complain :	gate tV off issue showing searching tX and BMS Room NVR adapter power off issue							
Technician Comment :	Total 4 cameras off lifts 2 due to lift service and 2 1 phase was off by lift person so and boath current same so 4 was off now on phase and 2 working 2 of becz servicing going on of lift .							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Total 4 cameras off lifts 2 due to lift service and 2 1 phase was off by lift person so and boath current same so 4 was off now on phase and 2 working 2 of becz servicing going on of lift $\cdot$ .							
Status History :	Date Time	Technician Name	Status		Remark		Sign	
	10-05-2024 11:17:12	Atique Salmani	Completed	due to phase so and so 4 wa and 2 v	cameras off lifts 2 lift service and 2 1 was off by lift person boath current same as off now on phase working 2 of becz ng going on of lift.	.	Jest	
	10-05-2024 10:33:32	1	New				-	
	09-05-2024 11:03:31	<u> </u>	New				-	
	03-05-2024 02:19:28	1	Work Pending	oot	om one ty issue	-	-	
	03-05-2024 12:05:49	Atique Salmani	Completed	resolve done o and co	oom one tv issue ed and ok working nly TX adapter issue llect and p2 one a angle set	÷	M	
	03-05-2024 10:07:18	Atique Salmani	New				-	

Previous Complain History:

Date Time	Technician Name	Remark
29-04-2024 03:35:15	Neeraj Chauhan	Ppm done camera working okk and camera BNC change
22-04-2024 11:22:11	Ravi Rajbhar	