




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11337 | | | | | | | | | | | | | | | | | | | | |
|---|---|--|--|---|--------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|--------------|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9004047839 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 08-04-2024 04:00:38 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Anmol Prestige HSG | Customer's Mobile : | 9004047839 | Name : | Mishra | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 21-07-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | Auto switch mode on issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | It's was switching continuously all camera so auto switching off now working ok. | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | It's was switching continuously all camera so auto switching off now working ok. | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-04-2024 04:51:39</td><td>Atique Salmani</td><td>Completed</td><td>It's was switching continuously all camera so auto switching off now working ok.</td><td></td></tr><tr><td>08-04-2024 04:43:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 08-04-2024 04:51:39 | Atique Salmani | Completed | It's was switching continuously all camera so auto switching off now working ok. |  | 08-04-2024 04:43:03 | Atique Salmani | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | |
| 08-04-2024 04:51:39 | Atique Salmani | Completed | It's was switching continuously all camera so auto switching off now working ok. |  | | | | | | | | | | | | | | | | |
| 08-04-2024 04:43:03 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-03-2024 12:17:45</td><td>Atique Salmani</td><td>Ground floor lock was installed only 2 screw so fixed it with 6 screw now working ok also check p1p2 working ok.</td></tr><tr><td>04-03-2024 10:25:18</td><td>PravinJagade</td><td>D8 camera no link issue resolved working done.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 22-03-2024 12:17:45 | Atique Salmani | Ground floor lock was installed only 2 screw so fixed it with 6 screw now working ok also check p1p2 working ok. | 04-03-2024 10:25:18 | PravinJagade | D8 camera no link issue resolved working done. | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 22-03-2024 12:17:45 | Atique Salmani | Ground floor lock was installed only 2 screw so fixed it with 6 screw now working ok also check p1p2 working ok. | | | | | | | | | | | | | | | | | | |
| 04-03-2024 10:25:18 | PravinJagade | D8 camera no link issue resolved working done. | | | | | | | | | | | | | | | | | | |