


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10403					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9004047839				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	29-12-2023 10:55:59		
Vendor Details :					
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	P2 lobby camera off issue and recording in pen drive how to take need to give training and admin password need to change				
Technician Comment :	Lobby p2 biometric side camera end rccrimping issue resolved and pattern disabled and create new password and also training to operator how to take data in pendrive . password share only with misra ji and day shift operator .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Lobby p2 biometric side camera end rccrimping issue resolved and pattern disabled and create new password and also training to operator how to take data in pendrive . password share only with misra ji and day shift operator .				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	29-12-2023 06:59:08	Atique Salmani	Completed	Lobby p2 biometric side camera end rccrimping issue resolved and pattern disabled and create new password and also training to operator how to take data in pendrive . password share only with misra ji and day shift operator .	
	29-12-2023 02:32:36	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	26-12-2023 11:15:56	Atique Salmani	One camera p2 lobby and one ground lobby not working due to some hang issue so p2 restart from camera end and second ground lobby from p1 Poe swich and boundry all cameras allready working.
	19-12-2023 04:26:58	Atique Salmani	One boundry camera was off harden side so reconnection from camera end working ok and this camera is working on only 6 pair .