Vallabh Enterprises

Service Status Details : VE10376					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9004047839				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	26-12-2023 11:15:56		
Vendor Details :					
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	ground lobby and p2 lobby cameras offline				
Technician Comment :	One camera p2 lobby and one ground lobby not working due to some hang issue so p2 restart from camera end and second ground lobby from p1 Poe swich and boundry all cameras allready working.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	One camera p2 lobby and one ground lobby not working due to some hang issue so p2 restart from camera end and second ground lobby from p1 Poe swich and boundry all cameras allready working.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
26-12-2023 05:18:02	Atique Salmani	Completed	One camera p2 lobby and one ground lobby not working due to some hang issue so p2 restart from camera end and second ground lobby from p1 Poe swich and boundry all cameras allready working.	
26-12-2023 12:31:49	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
19-12-2023 04:26:58	Atique Salmani	One boundry camera was off harden side so reconnection from camera end working ok and this camera is working on only 6 pair .
14-12-2023 02:18:16	Siddhesh Chavan	2 bondery camera no link issue resoved and all camera working oo