




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10128																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9004047839																																		
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																															
Ticket Type :	Complain	Date & Time :	27-11-2023 11:35:52																																
Vendor Details :																																			
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																															
Product Name :	CCTV																																		
Complain :	Customer lift P2 staircase site camera offline issue																																		
Technician Comment :	one lift camera issue resolved and ok working done change cable 2 meter and one P2 staircase one camera no video issue resolved and ok working camera disconnect and reconnecting then ok working done																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	one lift camera issue resolved and ok working done change cable 2 meter and one P2 staircase one camera no video issue resolved and ok working camera disconnect and reconnecting then ok working done																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-11-2023 05:40:24</td><td>Ravi Rajbhar</td><td>Completed</td><td>one lift camera issue resolved and ok working done change cable 2 meter and one P2 staircase one camera no video issue resolved and ok working camera disconnect and reconnecting then ok working done</td><td></td></tr><tr><td>30-11-2023 10:44:25</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-11-2023 02:53:55</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-11-2023 01:23:57</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-11-2023 12:00:51</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-11-2023 05:40:24	Ravi Rajbhar	Completed	one lift camera issue resolved and ok working done change cable 2 meter and one P2 staircase one camera no video issue resolved and ok working camera disconnect and reconnecting then ok working done		30-11-2023 10:44:25	Ravi Rajbhar	New		-	29-11-2023 02:53:55	Ravi Rajbhar	New		-	29-11-2023 01:23:57	Ravi Rajbhar	New		-	28-11-2023 12:00:51	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	16-11-2023 11:06:18	Ravi Rajbhar	P1 access door beep sound issue resolved and ok working done with cabling 10 meter and P2 staircase door access Alament issue resolved ground floor ok working done also
	08-11-2023 12:14:44	Shiva Meena	P2 access mashin reinstall done Wark complete