




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10041</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9004047839																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-11-2023 11:06:18																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Anmol Prestige HSG	Customer's Mobile :	9004047839	Name :	Mishra																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	21-07-2021 12:00:00		Type :	Non-Comprehensive																										
<b>Product Name :</b>	Access																													
<b>Complain :</b>	P1 Staircase access door magentic contact giving beep sound issue																													
<b>Technician Comment :</b>	P1 access door beep sound issue resolved and ok working done with cabling 10 meter and P2 staircase door access Alament issue resolved ground floor ok working done also																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	P1 access door beep sound issue resolved and ok working done with cabling 10 meter and P2 staircase door access Alament issue resolved ground floor ok working done also																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2023 01:05:23</td><td>Ravi Rajbhar</td><td>Completed</td><td>P1 access door beep sound issue resolved and ok working done with cabling 10 meter and P2 staircase door access Alament issue resolved ground floor ok working done also</td><td></td></tr><tr><td>25-11-2023 12:00:45</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-11-2023 11:03:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-11-2023 09:55:27</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-11-2023 01:05:23	Ravi Rajbhar	Completed	P1 access door beep sound issue resolved and ok working done with cabling 10 meter and P2 staircase door access Alament issue resolved ground floor ok working done also		25-11-2023 12:00:45	Ravi Rajbhar	New		-	24-11-2023 11:03:38	Ravi Rajbhar	New		-	22-11-2023 09:55:27	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-11-2023 11:35:52</td><td>Ravi Rajbhar</td><td>one lift camera issue resolved and ok working done change cable 2 meter and one P2 staircase one camera no video issue resolved and ok working camera disconnect and reconnecting then ok working done</td></tr><tr><td>08-11-2023 12:14:44</td><td>Shiva Meena</td><td>P2 access mashin reinstall done Wark complete</td></tr></tbody></table>					Date Time	Technician Name	Remark	27-11-2023 11:35:52	Ravi Rajbhar	one lift camera issue resolved and ok working done change cable 2 meter and one P2 staircase one camera no video issue resolved and ok working camera disconnect and reconnecting then ok working done	08-11-2023 12:14:44	Shiva Meena	P2 access mashin reinstall done Wark complete																
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