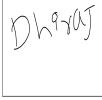



B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1304					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9821829659				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	New Installation	Date & Time :	05-12-2019 04:57:09		
Vendor Details :					
Company Name/Client Name :	Lodha Industries	Customer's Mobile :	9821829659	Name :	Mintu
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Antivirus				
Complain :	install antivirus				
Technician Comment :	On site reach Time : 05:05 Comp Name : Lodha Industries User Name : Rajan Jain Work : 3 System hard ware +Software Services +1 Laptop Status : koin 1 koin 2 koin 3 Desktop hardware & software services Done + NP Total security 4 user installation also done +1 Dell laptop service also Done SN - 5M7MDL2 All work Done Software Hang on time that's Y User Sign Not taking				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 05:05 Comp Name : Lodha Industries User Name : Rajan Jain Work : 3 System hard ware +Software Services +1 Laptop Status : koin 1 koin 2 koin 3 Desktop hardware & software services Done + NP Total security 4 user installation also done +1 Dell laptop service also Done SN - 5M7MDL2 All work Done Software Hang on time that's Y User Sign Not taking				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	06-12-2019 08:56:23	Dhiraj ManeMane	Completed	On site reach Time : 05:05 Comp Name : Lodha Industries User Name : Rajan Jain Work : 3 System hard ware +Software Services +1 Laptop Status : koin 1 koin 2 koin 3 Desktop hardware & software services Done + NP Total security 4 user installation also done +1 Dell laptop service also Done SN - 5M7MDL2 All work Done Software Hang on time that's Y User Sign Not taking	
	05-12-2019 08:12:41	Dhiraj ManeMane	Work Pending	On site reach Time : 6:15 Comp Name : Lodha Industries User Name : Rajan Jain Work : NP TS 4 USER INSTALLATION Status : Done User Sign By : Rajan Jain Some work Pending Networking issue	
	05-12-2019 04:57:19	Dhiraj ManeMane	New		-
	05-12-2019 04:57:10	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	18-09-2019 12:30:59	Dhiraj ManeMane	On site reach Time : 11:30 Inform Ruchi Madam Call Assigned : Ruchi Madam Comp Name : Lodha Industries User Name : Anish Jain Work : Corel Draw 17 +Adobe photo shop CS6 installation +3 system Network connectivity Status : Done		
	14-09-2019 02:15:33	ShubhamBhojne			