




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7196																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930599478																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	27-12-2022 10:14:17																	
Vendor Details :																				
Company Name/Client Name :	St Anthony Church	Customer's Mobile :	9930599478	Name :	Minino D'souza															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	29-11-2020 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	need to do dvr side dressing and footage cannot be seen pls check																			
Technician Comment :	Dvr end dressing done and working ok15 cameras and also playback working ok.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Dvr end dressing done and working ok15 cameras and also playback working ok.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-12-2022 12:18:12</td><td>Atique Salmani</td><td>Completed</td><td>Dvr end dressing done and working ok15 cameras and also playback working ok.</td><td></td></tr><tr><td>27-12-2022 10:14:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-12-2022 12:18:12	Atique Salmani	Completed	Dvr end dressing done and working ok15 cameras and also playback working ok.		27-12-2022 10:14:24	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																
27-12-2022 12:18:12	Atique Salmani	Completed	Dvr end dressing done and working ok15 cameras and also playback working ok.																	
27-12-2022 10:14:24	Atique Salmani	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-12-2022 10:36:15</td><td>Shiva Meena</td><td>Ppm done all camera ok online mobile devices</td></tr><tr><td>06-12-2022 10:13:17</td><td>YogeshDesai</td><td>online issue solved cable from dvr to router was disconnected due which dvr was offline . also the footage which was required by client also given to him in pen drive. both the dvr are online</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-12-2022 10:36:15	Shiva Meena	Ppm done all camera ok online mobile devices	06-12-2022 10:13:17	YogeshDesai	online issue solved cable from dvr to router was disconnected due which dvr was offline . also the footage which was required by client also given to him in pen drive. both the dvr are online						
Date Time	Technician Name	Remark																		
22-12-2022 10:36:15	Shiva Meena	Ppm done all camera ok online mobile devices																		
06-12-2022 10:13:17	YogeshDesai	online issue solved cable from dvr to router was disconnected due which dvr was offline . also the footage which was required by client also given to him in pen drive. both the dvr are online																		