

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5414</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------|---------------------------------------------------------------------------------------|----------------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9930599478                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                        | <b>Technician Mobile :</b>            | 8080922984                                                                            |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                               | 09-05-2022 07:53:58                   |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | St Anthony Church                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                                                    | 9930599478                            | Name :                                                                                | Minino D'souza |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 29-11-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                        | Type :                                | Non-Comprehensive                                                                     |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | Monitor need to connect                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | connected monitor on hdmi working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | connected monitor on hdmi working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                        |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-05-2022 10:33:53</td><td>Atique Salmani</td><td>Completed</td><td>connected monitor on hdmi working ok.</td><td></td></tr><tr><td>09-05-2022 07:54:18</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>09-05-2022 07:53:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                        |                                       |                                                                                       |                | Date Time | Technician Name | Status | Remark              | Sign            | 10-05-2022 10:33:53                                | Atique Salmani      | Completed      | connected monitor on hdmi working ok.                                                                                  |  | 09-05-2022 07:54:18 | Atique Salmani | New |  | - | 09-05-2022 07:53:58 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                                 | Remark                                | Sign                                                                                  |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 10-05-2022 10:33:53                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                              | connected monitor on hdmi working ok. |  |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 09-05-2022 07:54:18                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                    |                                       | -                                                                                     |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 09-05-2022 07:53:58                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                    |                                       | -                                                                                     |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-02-2022 10:20:13</td><td>Siddhesh Chavan</td><td>cctv ppm done and church inside one camera missing</td></tr><tr><td>21-12-2021 10:19:10</td><td>Neeraj Chauhan</td><td>4 channel dvr install and 2U rack installation done. 1 camera change and 1 power supply use and all camera working OK.</td></tr></tbody></table>                                                                                                                          |                                                                                                                        |                                       |                                                                                       |                | Date Time | Technician Name | Remark | 21-02-2022 10:20:13 | Siddhesh Chavan | cctv ppm done and church inside one camera missing | 21-12-2021 10:19:10 | Neeraj Chauhan | 4 channel dvr install and 2U rack installation done. 1 camera change and 1 power supply use and all camera working OK. |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                                 |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 21-02-2022 10:20:13                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | cctv ppm done and church inside one camera missing                                                                     |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 21-12-2021 10:19:10                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 4 channel dvr install and 2U rack installation done. 1 camera change and 1 power supply use and all camera working OK. |                                       |                                                                                       |                |           |                 |        |                     |                 |                                                    |                     |                |                                                                                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |