## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE4705  |  |                     |   |  |                   |        |           |
|----------------------------------|--|---------------------|---|--|-------------------|--------|-----------|
| Priority:                        | Low  |                     |   |  |                   |        |           |
| Created By:                      | Admin - Apurva Vajaria   |                     |   |  |                   |        |           |
| Complaint Mob.<br>No. :          | 9930908642   |                     |   |  |                   |        |           |
| Technician<br>Name :             | Siddhesh Chavan  |                     | Technician Mobile :   |  | 8080922985        |        |           |
| Ticket Type:                     | Complain   | Date & Time :       | 04-02-2022 10:30:03   |  |                   |        |           |
| Vendor Details :                 |  |                     |   |  |                   |        |           |
| Company<br>Name/Client<br>Name : | Flemingo Duty<br>Free Shop Pvt<br>Ltd  | Customer's Mobile : | 9930908642  |  | Name :            | Methue |           |
| Address:                         |  |                     |   |  |                   |        |           |
| Mumbai,,,,Maharashtra            |  |                     |   |  |                   |        |           |
| AMC Details :                    |  |                     |   |  |                   |        |           |
| Expiry Date :                    | 30-07-2021 12:00:0   | 00                  | Type:   |  | Non-Comprehensive |        |           |
| <b>Product Name:</b>             | Ppm  |                     |   |  |                   |        |           |
| Complain:                        | CCTV   |                     |   |  |                   |        |           |
| Technician<br>Comment :          | ppm done and dack side gate camera rj6 cable issue and camera working ok and camera take to dvr room and 1 st no camera recording just started |                     |   |  |                   |        |           |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                     |   |  |                   |        |           |
| Remark:                          | ppm done and dack side gate camera rj6 cable issue and camera working ok and camera take to dvr room and 1 st no camera recording just started |                     |   |  |                   |        |           |
| <b>Status History:</b>           | Date Time  | Technician Name     | Status  | Remark   |                   |        | Sign      |
|                                  | 23-02-2022 04:12:43  | Siddhesh Chavan     | Closed  |  |                   |        | -         |
|                                  | 08-02-2022 02:08:43  | Siddhesh Chavan     | Completed   | ppm done and dack side gate<br>camera rj6 cable issue and<br>camera working ok and camera<br>take to dvr room and 1 st no<br>camera recording just started |                   | ra     | 1, 15,    |
|                                  | 07-02-2022 10:25:25  | Siddhesh Chavan     | New   |  |                   |        | -         |
|                                  | 04-02-2022 10:30:36  |                     | New   |  |                   |        | -         |
|                                  | 04-02-2022 10:30:03  | Siddhesh Chavan     | New   |  |                   |        | -         |
| Previous<br>Complain             | Date Time  | Technician Name     | Remark  |  |                   |        |           |
| History:                         |  |                     |   |  |                   |        | sue solve |
|                                  | 04-06-2021<br>10:18:10   | YogeshDesai         | ppm work completed all cameras working indvr no 2 one camera issue indvr no 1 camera issue not working one camera issue sloved one dvr adapter changed in dvr no2 adapter was faulty new power supply installed dvr working ok and on recording |  |                   |        |           |