




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6022					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9324804133				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	23-07-2022 04:57:41		
Vendor Details :					
Company Name/Client Name :	Govind Tower	Customer's Mobile :	9324804133	Name :	Melvin Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Survey				
Technician Comment :	main gate pole camera new installation done and second pome one camera no vedeo issue resolved and 8/9 2 cameras lense cleaning done all working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	main gate pole camera new installation done and second pome one camera no vedeo issue resolved and 8/9 2 cameras lense cleaning done all working ok.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	19-08-2022 12:43:14	Atique Salmani	Completed	main gate pole camera new installation done and second pome one camera no vedeo issue resolved and 8/9 2 cameras lense cleaning done all working ok.	
	19-08-2022 12:32:17	Atique Salmani	New		-
	19-08-2022 11:19:35	Atique Salmani	New		-
	18-08-2022 10:41:46	Atique Salmani	New		-
	11-08-2022 01:49:48	Atique Salmani	Awaiting Spares	one camera Installation vdone and one main gate camera water insert so collect for repair .	
	10-08-2022 06:44:22	Atique Salmani	New		-
	23-07-2022 06:53:35	Atique Salmani	Work Pending	10 new bullet 4 old bullet 8 new dome 7 old dome 1) 16 chanal dvr 14 camera contact all working 2 terrace camera 1 camera bracket brake and one camera video not clear Roadside one camera bracket brake Recording days 17 2 tb 2 hdd 2) 16 chanal dvr 15 camera contact 8 new dome 7 old dome all camera working Recording days 33 day's 4 tb hdd dvr online ok 3) one bullet camera take to office	
	23-07-2022 04:58:00	Atique Salmani	New		-
	23-07-2022 04:57:41	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	12-08-2022 12:47:21	Atique Salmani	one back side camer remooved and installed new color camera and which one remooved installed on terrace working ok work completed .		
	30-07-2022 04:18:44	Siddhesh Chavan	dnv off and on and Melvin sir phone app delete and reinstall and online issue resolved		