




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4234</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9324804133																								
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-11-2021 10:11:26																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Govind Tower	Customer's Mobile :	9324804133	Name :	Melvin Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	need to set framerate & bitrate																								
<b>Technician Comment :</b>	frame rate bit rate satting done report in manuval and 4 5 camera angle satting done and 5 and 9 no camera video issue																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	frame rate bit rate satting done report in manuval and 4 5 camera angle satting done and 5 and 9 no camera video issue																								
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-02-2022 03:29:32</td><td>Atique Salmani</td><td>changed the new box 4*4 and camera bnc dc and camera working ok keep itbin under observation.</td></tr><tr><td>24-01-2022 03:50:26</td><td>Atique Salmani</td><td>due to changed the new router boath dvr showing offline so now changed the dvr ranged and it's working ok. checked by Melvin sir</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-02-2022 03:29:32	Atique Salmani	changed the new box 4*4 and camera bnc dc and camera working ok keep itbin under observation.	24-01-2022 03:50:26	Atique Salmani	due to changed the new router boath dvr showing offline so now changed the dvr ranged and it's working ok. checked by Melvin sir											
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