

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13361</b> |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|----------------|----------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                   |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9324804133                                                                                                                                                                                                                                                                                                                                                               |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                            |                                                                                                    | <b>Technician Mobile :</b> | 7262044153 |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                           | 25-11-2024 03:34:22        |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| Company Name/Client Name :              | Govind Tower                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                                | 9324804133                 | Name :     | Melvin Sir |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                      |                                                                                                    | Type :                     |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Complain :</b>                       | screen blank issue                                                                                                                                                                                                                                                                                                                                                       |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                 |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                    |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-12-2024 11:24:09</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2024 10:18:39</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                            |                                                                                                    |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign       | 07-12-2024 11:24:09 | PravinJagade        | New            |                                                                                                    | - | 26-11-2024 10:18:39 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                             | Remark                     | Sign       |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| 07-12-2024 11:24:09                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                |                            | -          |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| 26-11-2024 10:18:39                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                |                            | -          |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-12-2024 04:09:58</td><td>Sonu Kumar</td><td>Tv all working ok</td></tr><tr><td>30-08-2024 05:06:34</td><td>Neeraj Chauhan</td><td>Ppm done shope 2 camera no video issue solve and 1 pair video balune use and 1 nos dc conector use</td></tr></tbody></table> |                                                                                                    |                            |            |            | Date Time | Technician Name | Remark | 07-12-2024 04:09:58 | Sonu Kumar | Tv all working ok   | 30-08-2024 05:06:34 | Neeraj Chauhan | Ppm done shope 2 camera no video issue solve and 1 pair video balune use and 1 nos dc conector use |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                             |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| 07-12-2024 04:09:58                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                               | Tv all working ok                                                                                  |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |
| 30-08-2024 05:06:34                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                           | Ppm done shope 2 camera no video issue solve and 1 pair video balune use and 1 nos dc conector use |                            |            |            |           |                 |        |                     |            |                     |                     |                |                                                                                                    |   |                     |              |     |  |   |