

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11184</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------|---------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9324804133                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Technician Name :</b>                | Prashant Saroj                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                    | <b>Technician Mobile :</b>                                                                                                                                              | 9519795009                                                                            |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                           | 22-03-2024 10:40:17                                                                                                                                                     |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| Company Name/Client Name :              | Govind Tower                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                | 9324804133                                                                                                                                                              | Name :                                                                                | Melvin Sir |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    | Type :                                                                                                                                                                  |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Product Name :</b>                   | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Complain :</b>                       | CCTV PPM need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Technician Comment :</b>             | 1.. DVR.no1. PPM done ..and one camera offline issue done 2..DVR. no2. PPM done.. and one camera offline issue done 3..all camera clean 4.. 2 camera angle setting done                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Remark :</b>                         | 1.. DVR.no1. PPM done ..and one camera offline issue done 2..DVR. no2. PPM done.. and one camera offline issue done 3..all camera clean 4.. 2 camera angle setting done                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-03-2024 11:58:26</td><td>PrashantSaroj</td><td>Completed</td><td>1.. DVR.no1. PPM done ..and one camera offline issue done 2..DVR. no2. PPM done.. and one camera offline issue done 3..all camera clean 4.. 2 camera angle setting done</td><td></td></tr><tr><td>22-03-2024 10:40:50</td><td>PrashantSaroj</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                    |                                                                                                                                                                         |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 22-03-2024 11:58:26                                                                | PrashantSaroj       | Completed   | 1.. DVR.no1. PPM done ..and one camera offline issue done 2..DVR. no2. PPM done.. and one camera offline issue done 3..all camera clean 4.. 2 camera angle setting done |  | 22-03-2024 10:40:50 | PrashantSaroj | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                             | Remark                                                                                                                                                                  | Sign                                                                                  |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| 22-03-2024 11:58:26                     | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                          | 1.. DVR.no1. PPM done ..and one camera offline issue done 2..DVR. no2. PPM done.. and one camera offline issue done 3..all camera clean 4.. 2 camera angle setting done |  |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| 22-03-2024 10:40:50                     | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                |                                                                                                                                                                         | -                                                                                     |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-01-2024 02:52:48</td><td>Ishwar Meena</td><td>All camera clean done. All camera working ok. Time and date ok. Ppm work complete.</td></tr><tr><td>04-10-2023 02:21:45</td><td>DilshadKhan</td><td>1 new camera install and 4x4 box install done</td></tr></tbody></table>                                                                                                                                                                                                              |                                                                                    |                                                                                                                                                                         |                                                                                       |            | Date Time | Technician Name | Remark | 13-01-2024 02:52:48 | Ishwar Meena | All camera clean done. All camera working ok. Time and date ok. Ppm work complete. | 04-10-2023 02:21:45 | DilshadKhan | 1 new camera install and 4x4 box install done                                                                                                                           |                                                                                       |                     |               |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                             |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| 13-01-2024 02:52:48                     | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | All camera clean done. All camera working ok. Time and date ok. Ppm work complete. |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |
| 04-10-2023 02:21:45                     | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 1 new camera install and 4x4 box install done                                      |                                                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                                                                    |                     |             |                                                                                                                                                                         |                                                                                       |                     |               |     |  |   |