




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8892</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9892201558																			
<b>Technician Name :</b>	Pravin Jagade		<b>Technician Mobile :</b>	7262044153																
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	18-07-2023 10:58:07																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Melanie Madam	<b>Customer's Mobile :</b>	9892201558	<b>Name :</b>	Melanie															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1 camera not working - 750/- visiting charges																			
<b>Technician Comment :</b>	1 iBall wifi camera not working issue resolve. And mobile app install working done.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	1 iBall wifi camera not working issue resolve. And mobile app install working done.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-07-2023 12:13:20</td><td>PravinJagade</td><td>Completed</td><td>1 iBall wifi camera not working issue resolve. And mobile app install working done.</td><td></td></tr><tr><td>18-07-2023 10:58:16</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-07-2023 12:13:20	PravinJagade	Completed	1 iBall wifi camera not working issue resolve. And mobile app install working done.		18-07-2023 10:58:16	PravinJagade	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-12-2022 11:02:27</td><td>Siddhesh Chavan</td><td>i ball camera offline issue resolved because router password change and reset camera and readd camera and offline issue resolved and sd card issue</td></tr><tr><td>14-04-2022 11:59:02</td><td>YogeshDesai</td><td>I ball camera adapter issue. adapter faulty. temporary started on mobile charger working ok can be viewed on mobile.. faulty adapter with client.</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-12-2022 11:02:27	Siddhesh Chavan	i ball camera offline issue resolved because router password change and reset camera and readd camera and offline issue resolved and sd card issue	14-04-2022 11:59:02	YogeshDesai	I ball camera adapter issue. adapter faulty. temporary started on mobile charger working ok can be viewed on mobile.. faulty adapter with client.						
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