

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK923																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9699468090																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	13-09-2019 11:06:07																						
Vendor Details :																									
Company Name/Client Name :	Techsevin	Customer's Mobile :	9699468090	Name :	Mehul																				
Address :																									
Mumbai , , , 400064 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	desktop issue + crimping given wire																								
Technician Comment :	Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : System Display Flicker + internet Not working User Details : 1) Namdeem system Display flicker Browser update issue resolved Dell laptop SN : GR07FT2 2) vaishali Lan cable refeet & Now Internet working fine. 3Lan cable with crimping Hand over to Vidhi Madam User Sign By : Vidhi Shah																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : System Display Flicker + internet Not working User Details : 1) Namdeem system Display flicker Browser update issue resolved Dell laptop SN : GR07FT2 2) vaishali Lan cable refeet & Now Internet working fine. 3Lan cable with crimping Hand over to Vidhi Madam User Sign By : Vidhi Shah																								
Status History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>13-09-2019 03:00:06</td> <td>Dhiraj ManeMane</td> <td>Completed</td> <td>Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : System Display Flicker + internet Not working User Details : 1) Namdeem system Display flicker Browser update issue resolved Dell laptop SN : GR07FT2 2) vaishali Lan cable refeet & Now Internet working fine. 3Lan cable with crimping Hand over to Vidhi Madam User Sign By : Vidhi Shah</td> <td></td> </tr> <tr> <td>13-09-2019 11:06:13</td> <td>Dhiraj ManeMane</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>13-09-2019 11:06:08</td> <td>Dhiraj ManeMane</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	13-09-2019 03:00:06	Dhiraj ManeMane	Completed	Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : System Display Flicker + internet Not working User Details : 1) Namdeem system Display flicker Browser update issue resolved Dell laptop SN : GR07FT2 2) vaishali Lan cable refeet & Now Internet working fine. 3Lan cable with crimping Hand over to Vidhi Madam User Sign By : Vidhi Shah		13-09-2019 11:06:13	Dhiraj ManeMane	New		-	13-09-2019 11:06:08	Dhiraj ManeMane	New		-
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13-09-2019 11:06:08	Dhiraj ManeMane	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	21-11-2019 03:13:33	Dhiraj ManeMane	Comp Name : Tech Sevin Work : 1 laptop & 1 desktop hang Status : User Details 1) Shwetang desktop 2) Purushottam Dell laptop SN - 35PQKJ2 Both user slow & hang issue clear work complete Note: Call Under Observation Challan Sign By Mehul Sir User Sign By : Mehul sir
	19-11-2019 03:48:39	ShubhamBhojne	display driver update and underopservation in 2 days