




B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1321																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	9699468090																													
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																										
Ticket Type :	Complain	Date & Time :	09-12-2019 11:03:57																											
Vendor Details :																														
Company Name/Client Name :	Techsevin	Customer's Mobile :	9699468090	Name :	Mehul																									
Address :																														
Mumbai , , , 400064 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	laptop issue																													
Complain :	2 lapotp delivery which was in office for checking																													
Technician Comment :	2 laptop given with adaptor one laptop laptop was under observation																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	2 laptop given with adaptor one laptop laptop was under observation																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-12-2019 04:32:05</td><td>ShubhamBhojne</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>09-12-2019 02:39:11</td><td>ShubhamBhojne</td><td>Completed</td><td>2 laptop given with adaptor one laptop laptop was under observation</td><td></td></tr><tr><td>09-12-2019 11:04:12</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>09-12-2019 11:03:57</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-12-2019 04:32:05	ShubhamBhojne	In Progress		-	09-12-2019 02:39:11	ShubhamBhojne	Completed	2 laptop given with adaptor one laptop laptop was under observation		09-12-2019 11:04:12	ShubhamBhojne	New		-	09-12-2019 11:03:57	ShubhamBhojne	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2019 06:50:08</td><td>Dhiraj ManeMane</td><td>On site reach Time : 5:30 Comp Name : Tech Sevin Work : Hp laptop Hang & Slow issue Status : HP 250 G2 Note book SN - G8Z71PA#ACJ slow & hang issue resolved Now laptop working fine work complete done User Sign By : Monish Sir</td></tr><tr><td>07-12-2019 11:57:39</td><td>Mayur Pitale</td><td>Techsevin both laptop working fine for now let's check it on Monday</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-12-2019 06:50:08	Dhiraj ManeMane	On site reach Time : 5:30 Comp Name : Tech Sevin Work : Hp laptop Hang & Slow issue Status : HP 250 G2 Note book SN - G8Z71PA#ACJ slow & hang issue resolved Now laptop working fine work complete done User Sign By : Monish Sir	07-12-2019 11:57:39	Mayur Pitale	Techsevin both laptop working fine for now let's check it on Monday																
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