

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1317																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9699468090																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	Complain	Date & Time :	07-12-2019 11:57:39																						
Vendor Details :																									
Company Name/Client Name :	Techsevin	Customer's Mobile :	9699468090	Name :	Mehul																				
Address :																									
Mumbai , , , 400064 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	laptop issue																								
Complain :	laptop 2 issue please check in office																								
Technician Comment :	Techsevin both laptop working fine for now let's check it on Monday																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Techsevin both laptop working fine for now let's check it on Monday																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-12-2019 07:01:59</td><td>Mayur Pitale</td><td>Work Pending</td><td>Techsevin both laptop working fine for now let's check it on Monday</td><td></td></tr><tr><td>07-12-2019 11:57:47</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>07-12-2019 11:57:39</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-12-2019 07:01:59	Mayur Pitale	Work Pending	Techsevin both laptop working fine for now let's check it on Monday		07-12-2019 11:57:47	Mayur Pitale	New		-	07-12-2019 11:57:39	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2019 06:50:08</td><td>Dhiraj ManeMane</td><td>On site reach Time : 5:30 Comp Name : Tech Sevin Work : Hp laptop Hang & Slow issue Status : HP 250 G2 Note book SN - G8Z71PA#ACJ slow & hang issue resolved Now laptop working fine work complete done User Sign By : Monish Sir</td></tr><tr><td>09-12-2019 11:03:57</td><td>ShubhamBhojne</td><td>2 laptop given with adaptor one laptop laptop was under observation</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-12-2019 06:50:08	Dhiraj ManeMane	On site reach Time : 5:30 Comp Name : Tech Sevin Work : Hp laptop Hang & Slow issue Status : HP 250 G2 Note book SN - G8Z71PA#ACJ slow & hang issue resolved Now laptop working fine work complete done User Sign By : Monish Sir	09-12-2019 11:03:57	ShubhamBhojne	2 laptop given with adaptor one laptop laptop was under observation											
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