

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1223					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9699468090				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	21-11-2019 03:13:33		
Vendor Details :					
Company Name/Client Name :	Techsevin	Customer's Mobile :	9699468090	Name :	Mehul
Address :					
Mumbai , , , 400064 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	1 desktop hang and 1 laptop hang				
Technician Comment :	Comp Name : Tech Sevin Work : 1 laptop & 1 desktop hang Status : User Details 1) Shwetang desktop 2) Purushottam Dell laptop SN - 35PQKJ2 Both user slow & hang issue clear work complete Note: Call Under Observation Challan Sign By Mehul Sir User Sign By : Mehul sir				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Comp Name : Tech Sevin Work : 1 laptop & 1 desktop hang Status : User Details 1) Shwetang desktop 2) Purushottam Dell laptop SN - 35PQKJ2 Both user slow & hang issue clear work complete Note: Call Under Observation Challan Sign By Mehul Sir User Sign By : Mehul sir				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	21-11-2019 07:07:57	Dhiraj ManeMane	In Progress	Comp Name : Tech Sevin Work : 1 laptop & 1 desktop hang Status : User Details 1) Shwetang desktop 2) Purushottam Dell laptop SN - 35PQKJ2 Both user slow & hang issue clear work complete Note: Call Under Observation Challan Sign By Mehul Sir User Sign By : Mehul sir	
	21-11-2019 03:13:45	Dhiraj ManeMane	New		-
	21-11-2019 03:13:34	Dhiraj ManeMane	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	12-12-2019 06:50:08	Dhiraj ManeMane	On site reach Time : 5:30 Comp Name : Tech Sevin Work : Hp laptop Hang & Slow issue Status : HP 250 G2 Note book SN - G8Z71PA#ACJ slow & hang issue resolved Now laptop working fine work complete done User Sign By : Monish Sir
	09-12-2019 11:03:57	ShubhamBhojne	2 laptop given with adaptor one laptop laptop was under observation