

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1017																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	9699468090																													
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																										
Ticket Type :	Complain	Date & Time :	26-09-2019 03:36:52																											
Vendor Details :																														
Company Name/Client Name :	Techsevin	Customer's Mobile :	9699468090	Name :	Mehul																									
Address :																														
Mumbai , , , 400064 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	laptop issue																													
Complain :	Laptop product: Latitude 3550 (Latitude 3550) serial: C3N4X32																													
Technician Comment :	On site reach Time : 4:40 Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : Dell Latitude laptop Hang Status : Laptop hang in Bios & (Ubuntu OS) So pick up laptop Regarding hardware issue. User Sign By : Mehul sir																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	On site reach Time : 4:40 Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : Dell Latitude laptop Hang Status : Laptop hang in Bios & (Ubuntu OS) So pick up laptop Regarding hardware issue. User Sign By : Mehul sir																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-10-2019 01:06:57</td><td>Dhiraj ManeMane</td><td>Completed</td><td></td><td>-</td></tr><tr><td>26-09-2019 05:24:45</td><td>Dhiraj ManeMane</td><td>Work Pending</td><td>On site reach Time : 4:40 Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : Dell Latitude laptop Hang Status : Laptop hang in Bios & (Ubuntu OS) So pick up laptop Regarding hardware issue. User Sign By : Mehul sir</td><td></td></tr><tr><td>26-09-2019 03:36:58</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>26-09-2019 03:36:53</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-10-2019 01:06:57	Dhiraj ManeMane	Completed		-	26-09-2019 05:24:45	Dhiraj ManeMane	Work Pending	On site reach Time : 4:40 Call Assigned : Ruchi Madam Comp Name : Tech Sevin Work : Dell Latitude laptop Hang Status : Laptop hang in Bios & (Ubuntu OS) So pick up laptop Regarding hardware issue. User Sign By : Mehul sir		26-09-2019 03:36:58	Dhiraj ManeMane	New		-	26-09-2019 03:36:53	Dhiraj ManeMane	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	21-11-2019 03:13:33	Dhiraj ManeMane	Comp Name : Tech Sevin Work : 1 laptop & 1 desktop hang Status : User Details 1) Shwetang desktop 2) Purushottam Dell laptop SN - 35PQKJ2 Both user slow & hang issue clear work complete Note: Call Under Observation Challan Sign By Mehul Sir User Sign By : Mehul sir
	19-11-2019 03:48:39	ShubhamBhojne	display driver update and underopservation in 2 days