




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4071 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|-----------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|--------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820233052 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 20-10-2021 12:16:23 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Samudra Gaurav | Customer's Mobile : | 9820233052 | Name : | Mehul Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | VDP | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | VDP Issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | installed new out door bell camera and working ok keep it on under observation | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | installed new out door bell camera and working ok keep it on under observation | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-10-2021 02:34:48</td><td>Atique Salmani</td><td>Completed</td><td>installed new out door bell camera and working ok keep it on under observation</td><td></td></tr><tr><td>20-10-2021 12:16:35</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>20-10-2021 12:16:23</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 20-10-2021 02:34:48 | Atique Salmani | Completed | installed new out door bell camera and working ok keep it on under observation |  | 20-10-2021 12:16:35 | Atique Salmani | New | | - | 20-10-2021 12:16:23 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-10-2021 11:37:01</td><td>Ravi Rajbhar</td><td>video door phone in or out both recannection with cable check cable ok working done vdp scen Observation our side</td></tr><tr><td>27-09-2021 04:16:37</td><td>Ravi Rajbhar</td><td>repaired vdp return with install and one new adaptor 12v / 1.2m install for scen only one to one cannot camera canfirm to Apurva sir all ok working done</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 25-10-2021 11:37:01 | Ravi Rajbhar | video door phone in or out both recannection with cable check cable ok working done vdp scen Observation our side | 27-09-2021 04:16:37 | Ravi Rajbhar | repaired vdp return with install and one new adaptor 12v / 1.2m install for scen only one to one cannot camera canfirm to Apurva sir all ok working done | | | | | | | | | | | |
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