## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Do                | etails: VE9586   |                     |                     |            |                              |  |  |  |  |
|----------------------------------|--|---------------------|---------------------|------------|------------------------------|--|--|--|--|
| Priority:                        | Low  |                     |                     |            |                              |  |  |  |  |
| Created By:                      | Admin - Apurva Vajaria   |                     |                     |            |                              |  |  |  |  |
| Complaint Mob.                   | 9222464486   |                     |                     |            |                              |  |  |  |  |
| Technician<br>Name :             | Ravi Rajbhar   |                     | Technician Mobile : | 8080922965 |                              |  |  |  |  |
| Ticket Type:                     | Complain   | Date & Time :       | 20-09-2023 02:22:16 |            |                              |  |  |  |  |
| Vendor Details :                 |  |                     |                     |            |                              |  |  |  |  |
| Company<br>Name/Client<br>Name : | Bhavana Exim   | Customer's Mobile : | 9222464486          | Name :     | Mehul Mehta-<br>Bhavana Exim |  |  |  |  |
| Address:                         |  |                     |                     |            |                              |  |  |  |  |
| Mumbai , , , , Maharashtra       |  |                     |                     |            |                              |  |  |  |  |
| AMC Details :                    |  |                     |                     |            |                              |  |  |  |  |
| Expiry Date :                    | 01-01-1970 05:30:00  |                     | Type:               |            |                              |  |  |  |  |
| <b>Product Name:</b>             | EPABX  |                     |                     |            |                              |  |  |  |  |
| Complain:                        | EPABX connection and programming need to do                        |                     |                     |            |                              |  |  |  |  |
| Technician<br>Comment :          | epbax system 3 new connection with programming done and ok working |                     |                     |            |                              |  |  |  |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                     |                     |            |                              |  |  |  |  |
| Remark:                          | epbax system 3 new connection with programming done and ok working |                     |                     |            |                              |  |  |  |  |
|                                  |  |                     |                     |            |                              |  |  |  |  |

|                       |                        |                    |   |        |  | · · · · · · · · · · · · · · · · · · · |  |  |
|-----------------------|------------------------|--------------------|---|--------|--|---------------------------------------|--|--|
| Status History :      | Date Time              | Technician<br>Name |   | Status | Remark   | Sign                                  |  |  |
|                       | 04-10-2023<br>06:17:05 | Ravi Rajbhar       | Completed   |        | epbax system 3 new connection<br>with programming done and ok<br>working   | M85/                                  |  |  |
|                       | 04-10-2023<br>04:14:51 | Ravi Rajbhar New   |   | W      |  | -                                     |  |  |
|                       | 28-09-2023<br>04:25:46 | Ravi Rajbhar       | Work Pending  |        | cctv one camera blur issue resolved and ok working done dvr side bnc pin change leptop and pc new software installed and with configuration done epbax work completed 3 new line connect and one airtel line directly connect and door em lock install with exit switch but access divice hug issue then remove divice and collatt | Ach                                   |  |  |
|                       | 28-09-2023<br>02:29:20 | Ravi Rajbhar       | vi Rajbhar New  |        |  | -                                     |  |  |
|                       | 22-09-2023<br>11:44:09 |                    | Ravi Rajbhar Client   |        | Work pending .Q ki abhi sir jis<br>cabin me baith ne Wale waha ka<br>kaam pending hai jiske wajah se<br>abhi nahi hu hai   | M2                                    |  |  |
|                       | 22-09-2023<br>10:45:15 | Ravi Rajbhar       | avi Rajbhar New   |        |  | -                                     |  |  |
| Previous              | Date Time              | Technician Na      | Technician Name   |        | Remark   |                                       |  |  |
| Complain<br>History : | 07-10-2023 12:07:34    | 1 Ravi Rajbhar     | Ravi Rajbhar  |        | tv viewing on off issue resolved and and ok working done one camera angle set and one mouse install biometric divice finger delete demo mehil sir  |                                       |  |  |
|                       | 03-10-2023 12:51:52    | 2 Ravi Rajbhar     | new 4 teble top phone install with incoming and out going issue resloved and ok working done and mobile phones and landlines dailing ok |        |  |                                       |  |  |