

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1884</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------|--------------------------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------------------------------------|---------------------|-----------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9222464486                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Name :</b>               | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                   | <b>Technician Mobile :</b>  | 8080922983                                                                            |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                          | 22-09-2020 04:06:31         |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Company Name/Client Name :</b>      | Bhavana Exim                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                                        | 9222464486                  | <b>Name :</b>                                                                         | Mehul Mehta-Bhavana Exim |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   | <b>Type :</b>               |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain :</b>                      | need to add lines in intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Comment :</b>            | one new phone line connect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Remark :</b>                        | one new phone line connect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                   |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-09-2020 10:59:40</td><td>AnilYadav</td><td>Completed</td><td>one new phone line connect.</td><td></td></tr><tr><td>23-09-2020 10:46:35</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>22-09-2020 04:06:31</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                   |                             |                                                                                       |                          | Date Time | Technician Name | Status | Remark              | Sign            | 24-09-2020 10:59:40                                                               | AnilYadav           | Completed       | one new phone line connect.                                          |  | 23-09-2020 10:46:35 | AnilYadav | New |  | - | 22-09-2020 04:06:31 | AnilYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                            | Remark                      | Sign                                                                                  |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 24-09-2020 10:59:40                    | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                         | one new phone line connect. |  |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 23-09-2020 10:46:35                    | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                               |                             | -                                                                                     |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 22-09-2020 04:06:31                    | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                               |                             | -                                                                                     |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-09-2020 03:45:26</td><td>Siddhesh Chavan</td><td>dives add to mehul sir phone and office pc dvr time set and all camera working ok</td></tr><tr><td>06-12-2019 06:40:34</td><td>Siddhesh Chavan</td><td>3 camera and 1 dvr and 21 mtr cabling institution and and working ok</td></tr></tbody></table>                                                                                                                   |                                                                                   |                             |                                                                                       |                          | Date Time | Technician Name | Remark | 10-09-2020 03:45:26 | Siddhesh Chavan | dives add to mehul sir phone and office pc dvr time set and all camera working ok | 06-12-2019 06:40:34 | Siddhesh Chavan | 3 camera and 1 dvr and 21 mtr cabling institution and and working ok |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                            |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 10-09-2020 03:45:26                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | dives add to mehul sir phone and office pc dvr time set and all camera working ok |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 06-12-2019 06:40:34                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 3 camera and 1 dvr and 21 mtr cabling institution and and working ok              |                             |                                                                                       |                          |           |                 |        |                     |                 |                                                                                   |                     |                 |                                                                      |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |