

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1818</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9222464486                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 | <b>Technician Mobile :</b>                                                        | 8080922985                                                                            |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>        | 10-09-2020 03:45:26                                                               |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Bhavana Exim                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :             | 9222464486                                                                        | Name :                                                                                | Mehul Mehta-Bhavana Exim |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 | Type :                                                                            |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | need to do Online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | dives add to mehul sir phone and office pc dvr time set and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | dives add to mehul sir phone and office pc dvr time set and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-09-2020 03:10:25</td><td>Siddhesh Chavan</td><td>Completed</td><td>dives add to mehul sir phone and office pc dvr time set and all camera working ok</td><td></td></tr><tr><td>16-09-2020 11:31:59</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>15-09-2020 12:58:20</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>10-09-2020 03:45:26</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                 |                                                                                   |                                                                                       |                          | Date Time | Technician Name | Status | Remark              | Sign | 16-09-2020 03:10:25 | Siddhesh Chavan     | Completed   | dives add to mehul sir phone and office pc dvr time set and all camera working ok |  | 16-09-2020 11:31:59 | Siddhesh Chavan | New |  | - | 15-09-2020 12:58:20 | Siddhesh Chavan | New |  | - | 10-09-2020 03:45:26 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                          | Remark                                                                            | Sign                                                                                  |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-09-2020 03:10:25                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                       | dives add to mehul sir phone and office pc dvr time set and all camera working ok |  |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-09-2020 11:31:59                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                             |                                                                                   | -                                                                                     |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-09-2020 12:58:20                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                             |                                                                                   | -                                                                                     |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-09-2020 03:45:26                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                             |                                                                                   | -                                                                                     |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2021 02:26:07</td><td></td><td></td></tr><tr><td>15-01-2021 01:01:07</td><td>Munna Gupta</td><td>re - programming done of system</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                |                                 |                                                                                   |                                                                                       |                          | Date Time | Technician Name | Remark | 06-02-2021 02:26:07 |      |                     | 15-01-2021 01:01:07 | Munna Gupta | re - programming done of system                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                          |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-02-2021 02:26:07                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-01-2021 01:01:07                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | re - programming done of system |                                                                                   |                                                                                       |                          |           |                 |        |                     |      |                     |                     |             |                                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |