

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10161</b> |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|-----------------------------------------|------------|--------------------------|-----------|-----------------|--------|---------------------|------------|---------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------|----------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9222464486                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           | <b>Technician Mobile :</b>              | 8454016444 |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                  | 30-11-2023 12:45:32                     |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| Company Name/Client Name :              | Bhavana Exim                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                                                       | 9222464486                              | Name :     | Mehul Mehta-Bhavana Exim |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                           | Type :                                  |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Complain :</b>                       | New cameras off issue                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Technician Comment :</b>             | New power supply install all working ok                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Remark :</b>                         | New power supply install all working ok                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                           |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-12-2023 12:42:29</td><td>Sonu Kumar</td><td>Completed</td><td>New power supply install all working ok</td><td>R.K. Luy</td></tr><tr><td>01-12-2023 10:39:26</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                       |                                                                                                           |                                         |            |                          | Date Time | Technician Name | Status | Remark              | Sign       | 01-12-2023 12:42:29                                     | Sonu Kumar          | Completed    | New power supply install all working ok                                                                   | R.K. Luy | 01-12-2023 10:39:26 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                    | Remark                                  | Sign       |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| 01-12-2023 12:42:29                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                 | New power supply install all working ok | R.K. Luy   |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| 01-12-2023 10:39:26                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                       |                                         | -          |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2023 03:17:30</td><td>Sonu Kumar</td><td>Spiletar install and new adupter install all working ok</td></tr><tr><td>17-10-2023 10:29:46</td><td>Ravi Rajbhar</td><td>access beep sounds also ok working done and epbax system already ok working done access Under observation</td></tr></tbody></table> |                                                                                                           |                                         |            |                          | Date Time | Technician Name | Remark | 31-10-2023 03:17:30 | Sonu Kumar | Spiletar install and new adupter install all working ok | 17-10-2023 10:29:46 | Ravi Rajbhar | access beep sounds also ok working done and epbax system already ok working done access Under observation |          |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                    |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| 31-10-2023 03:17:30                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                          | Spiletar install and new adupter install all working ok                                                   |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |
| 17-10-2023 10:29:46                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                        | access beep sounds also ok working done and epbax system already ok working done access Under observation |                                         |            |                          |           |                 |        |                     |            |                                                         |                     |              |                                                                                                           |          |                     |            |     |  |   |