

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4590</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------------|------------------------------|---------------------|------------|------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819213627                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          | <b>Technician Mobile :</b>                                 | 8080922985                                                                            |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                 | 15-01-2022 05:53:04                                        |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Mehul Bhai Veena Signature                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                      | 9819213627                                                 | Name :                                                                                | Mehul Bhai |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                          | Type :                                                     |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Access issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | access mine power dp off and after on to access working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | access mine power dp off and after on to access working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                          |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-01-2022 07:02:14</td><td>Siddhesh Chavan</td><td>Completed</td><td>access mine power dp off and after on to access working ok</td><td></td></tr><tr><td>15-01-2022 05:53:17</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>15-01-2022 05:53:04</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                          |                                                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign       | 15-01-2022 07:02:14          | Siddhesh Chavan     | Completed  | access mine power dp off and after on to access working ok |  | 15-01-2022 05:53:17 | Siddhesh Chavan | New |  | - | 15-01-2022 05:53:04 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                   | Remark                                                     | Sign                                                                                  |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-01-2022 07:02:14                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                | access mine power dp off and after on to access working ok |  |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-01-2022 05:53:17                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                      |                                                            | -                                                                                     |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-01-2022 05:53:04                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                      |                                                            | -                                                                                     |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-08-2021 06:00:01</td><td>MayurYadav</td><td>camera view Start working ok</td></tr><tr><td>25-08-2021 05:27:12</td><td>MayurYadav</td><td>two camera cable disconnect reconnection done working ok</td></tr></tbody></table>                                                                                                                                                                                                                                               |                                                          |                                                            |                                                                                       |            | Date Time | Technician Name | Remark | 30-08-2021 06:00:01 | MayurYadav | camera view Start working ok | 25-08-2021 05:27:12 | MayurYadav | two camera cable disconnect reconnection done working ok   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                   |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 30-08-2021 06:00:01                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | camera view Start working ok                             |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-08-2021 05:27:12                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | two camera cable disconnect reconnection done working ok |                                                            |                                                                                       |            |           |                 |        |                     |            |                              |                     |            |                                                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |