

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13086</b> |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
|-----------------------------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------|--------------------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|------------|--------------------------------------------------------|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       |                 | Low                                                                                                                                                                                                                                                                                                                             |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Created By :</b>                     |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                          |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             |                 | 9819213627                                                                                                                                                                                                                                                                                                                      |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Technician Name :</b>                |                 | Sonu Kumar                                                                                                                                                                                                                                                                                                                      |                            | <b>Technician Mobile :</b> | 8454016444               |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    |                 | Complain                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>   | 23-10-2024 10:51:40        |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       |                 | Mehul Bhai<br>Veena Signature                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b> | 9819213627                 | <b>Name :</b> Mehul Bhai |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Address :</b>                        |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra                |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                    |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                             |                            | <b>Type :</b>              |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Product Name :</b>                   |                 | CCTV                                                                                                                                                                                                                                                                                                                            |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Complain :</b>                       |                 | home camera not working                                                                                                                                                                                                                                                                                                         |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                        |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Remark :</b>                         |                 | Complaint solved and charges collected                                                                                                                                                                                                                                                                                          |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Status History :</b>                 |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-11-2024 03:34:37</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>23-10-2024 03:32:17</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                            |                          | Date Time | Technician Name | Status | Remark              | Sign | 16-11-2024 03:34:37 | Sonu Kumar          | Completed  |                                                        | - | 23-10-2024 03:32:17 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name | Status                                                                                                                                                                                                                                                                                                                          | Remark                     | Sign                       |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| 16-11-2024 03:34:37                     | Sonu Kumar      | Completed                                                                                                                                                                                                                                                                                                                       |                            | -                          |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| 23-10-2024 03:32:17                     | Sonu Kumar      | New                                                                                                                                                                                                                                                                                                                             |                            | -                          |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-11-2024 12:44:56</td><td></td><td></td></tr><tr><td>16-07-2024 06:58:58</td><td>Sonu Kumar</td><td>Dvr install and new dvr adupter install all working ok</td></tr></tbody></table>                                   |                            |                            |                          | Date Time | Technician Name | Remark | 12-11-2024 12:44:56 |      |                     | 16-07-2024 06:58:58 | Sonu Kumar | Dvr install and new dvr adupter install all working ok |   |                     |            |     |  |   |
| Date Time                               | Technician Name | Remark                                                                                                                                                                                                                                                                                                                          |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| 12-11-2024 12:44:56                     |                 |                                                                                                                                                                                                                                                                                                                                 |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |
| 16-07-2024 06:58:58                     | Sonu Kumar      | Dvr install and new dvr adupter install all working ok                                                                                                                                                                                                                                                                          |                            |                            |                          |           |                 |        |                     |      |                     |                     |            |                                                        |   |                     |            |     |  |   |