

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14544</b> |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------------------------|------------|------------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                               |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820542083                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         |                                                                                                           | <b>Technician Mobile :</b> | 8080922965 |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                                  | 21-04-2025 10:33:01        |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| Company Name/Client Name :              | Quality Interiors Raakesh Sir                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                                                       | 9820542083                 | Name :     | Me And Moms Khar |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                  |                                                                                                           | Type :                     |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 camera off issue and some software issue                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                             |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Remark :</b>                         | Cctv cmaera all cmaera resolution set 2mp ( 1080 p ) Frame rate bit rate 15/512 Confrim to client bcz backup client requirements 90 day Biomax biometric attendance divice logs issue with employees code change and upload to divice                                                                                                                                |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-04-2025 05:28:13</td><td>Ravi Rajbhar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>21-04-2025 10:33:25</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                  |                                                                                                           |                            |            |                  | Date Time | Technician Name | Status | Remark              | Sign            | 21-04-2025 05:28:13 | Ravi Rajbhar        | Completed       |                                                                                                           | - | 21-04-2025 10:33:25 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                    | Remark                     | Sign       |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| 21-04-2025 05:28:13                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                                 |                            | -          |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| 21-04-2025 10:33:25                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                       |                            | -          |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-04-2025 10:28:47</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>04-04-2025 10:42:15</td><td>Siddhesh Chavan</td><td>CCTV and access software install done and training done how to add user and one ezviz camera install done</td></tr></tbody></table> |                                                                                                           |                            |            |                  | Date Time | Technician Name | Remark | 14-04-2025 10:28:47 | Siddhesh Chavan |                     | 04-04-2025 10:42:15 | Siddhesh Chavan | CCTV and access software install done and training done how to add user and one ezviz camera install done |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                    |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| 14-04-2025 10:28:47                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |
| 04-04-2025 10:42:15                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                      | CCTV and access software install done and training done how to add user and one ezviz camera install done |                            |            |                  |           |                 |        |                     |                 |                     |                     |                 |                                                                                                           |   |                     |              |     |  |   |