

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1139																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	8291091510																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	01-11-2019 05:20:02																						
Vendor Details :																									
Company Name/Client Name :	Positive Rays Events Pvt. Ltd.	Customer's Mobile :	8291091510	Name :	Mazhar																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	rental machine check																								
Technician Comment :	On site reach Time : 6:15 Comp Name : Positive Rays Event's Pvt Ltd. User Name : Krishna Work : New Rental System Restart Issue found : Windows issue Status : Windows 10 pro 64 bit installed with Basic software User Sign By : Krishna Vaishya Work complete.																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 6:15 Comp Name : Positive Rays Event's Pvt Ltd. User Name : Krishna Work : New Rental System Restart Issue found : Windows issue Status : Windows 10 pro 64 bit installed with Basic software User Sign By : Krishna Vaishya Work complete.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-11-2019 08:19:34</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 6:15 Comp Name : Positive Rays Event's Pvt Ltd. User Name : Krishna Work : New Rental System Restart Issue found : Windows issue Status : Windows 10 pro 64 bit installed with Basic software User Sign By : Krishna Vaishya Work complete.</td><td></td></tr><tr><td>01-11-2019 05:20:10</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>01-11-2019 05:20:02</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-11-2019 08:19:34	Dhiraj ManeMane	Completed	On site reach Time : 6:15 Comp Name : Positive Rays Event's Pvt Ltd. User Name : Krishna Work : New Rental System Restart Issue found : Windows issue Status : Windows 10 pro 64 bit installed with Basic software User Sign By : Krishna Vaishya Work complete.		01-11-2019 05:20:10	Dhiraj ManeMane	New		-	01-11-2019 05:20:02	Dhiraj ManeMane	New		-
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