




B K Infotech

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Service Status Details : BK1077																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9819458763																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	Complain	Date & Time :	17-10-2019 11:18:43																						
Vendor Details :																									
Company Name/Client Name :	Mayur Jain & Co	Customer's Mobile :	9819458763	Name :	Mayur Jain & Co Piyush																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	win rar issue																								
Technician Comment :	winman problem solved it was firewall problem Adobe reader problem solved																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	winman problem solved it was firewall problem Adobe reader problem solved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-10-2019 12:11:14</td><td>Mayur Pitale</td><td>Completed</td><td>winman problem solved it was firewall problem Adobe reader problem solved</td><td></td></tr><tr><td>17-10-2019 11:18:52</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2019 11:18:44</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-10-2019 12:11:14	Mayur Pitale	Completed	winman problem solved it was firewall problem Adobe reader problem solved		17-10-2019 11:18:52	Mayur Pitale	New		-	17-10-2019 11:18:44	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-11-2019 12:29:00</td><td>GaneshamMudaliar</td><td>format PC desktop and networking issue solve</td></tr><tr><td>09-11-2019 04:44:29</td><td>ShubhamBhojne</td><td>3 system and 2 laptops was completly servicing</td></tr></tbody></table>					Date Time	Technician Name	Remark	23-11-2019 12:29:00	GaneshamMudaliar	format PC desktop and networking issue solve	09-11-2019 04:44:29	ShubhamBhojne	3 system and 2 laptops was completly servicing											
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