




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9363</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9833222801																								
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	31-08-2023 06:10:22																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Poonam Cluster	<b>Customer's Mobile :</b>	9833222801	<b>Name :</b>	Mateen Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	Recording issue MAY BE HDD ISSUE need to check																								
<b>Technician Comment :</b>	B3 and hard normal all recording ok																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	B3 and hard normal all recording ok																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2023 07:56:12</td><td>Sonu Kumar</td><td>Completed</td><td>B3 and hard normal all recording ok</td><td></td></tr><tr><td>01-09-2023 05:51:08</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-09-2023 11:54:45</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-09-2023 07:56:12	Sonu Kumar	Completed	B3 and hard normal all recording ok		01-09-2023 05:51:08	Sonu Kumar	New		-	01-09-2023 11:54:45	Sonu Kumar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
01-09-2023 07:56:12	Sonu Kumar	Completed	B3 and hard normal all recording ok																						
01-09-2023 05:51:08	Sonu Kumar	New		-																					
01-09-2023 11:54:45	Sonu Kumar	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-09-2023 04:43:29</td><td></td><td></td></tr><tr><td>19-08-2023 02:41:21</td><td>Sonu Kumar</td><td>B1 door lock issue resolved working ok and b1 tv not living issue resolved working ok and b3 8 9 camera off issue resolved working ok 15th floor poe switch off and b3 lock not issue in glass issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-09-2023 04:43:29			19-08-2023 02:41:21	Sonu Kumar	B1 door lock issue resolved working ok and b1 tv not living issue resolved working ok and b3 8 9 camera off issue resolved working ok 15th floor poe switch off and b3 lock not issue in glass issue											
Date Time	Technician Name	Remark																							
04-09-2023 04:43:29																									
19-08-2023 02:41:21	Sonu Kumar	B1 door lock issue resolved working ok and b1 tv not living issue resolved working ok and b3 8 9 camera off issue resolved working ok 15th floor poe switch off and b3 lock not issue in glass issue																							