





# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
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<b>Service Status Details : VE15847</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9833222801				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	22-09-2025 10:54:47		
<b>Vendor Details :</b>					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1)B3 Basement to 1st floor only working and all not working 2)B3 glass door not getting close properly				
<b>Technician Comment :</b>	New poe switch instation doneon 15 floor and all rj 45 connectors changed and b3 terrace camera cable was faulty 1 pair so swap it working ok b3 all cameras boath nvr .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	New poe switch instation doneon 15 floor and all rj 45 connectors changed and b3 terrace camera cable was faulty 1 pair so swap it working ok b3 all cameras boath nvr .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	27-10-2025 03:03:03	Atique Salmani	Completed	New poe switch instation doneon 15 floor and all rj 45 connectors changed and b3 terrace camera cable was faulty 1 pair so swap it working ok b3 all cameras boath nvr .	
	27-10-2025 03:03:02	Atique Salmani	Completed	New poe switch instation doneon 15 floor and all rj 45 connectors changed and b3 terrace camera cable was faulty 1 pair so swap it working ok b3 all cameras boath nvr .	
	27-10-2025 11:32:01	Atique Salmani	New		-
	17-10-2025 03:54:59	Atique Salmani	Awaiting Spares	1601 1602 camera offline 1701 side camera off line 1901 side camera offline P1 c2 from lift left side there is 15 floor 2 nos 8+ 2 poe water insert so its rushted need to changed poe + rj 45 connectors and b3 lock installation done .	
	17-10-2025 03:54:59	Atique Salmani	Awaiting Spares	1601 1602 camera offline 1701 side camera off line 1901 side camera offline P1 c2 from lift left side there is 15 floor 2 nos 8+ 2 poe water insert so its rushted need to changed poe + rj 45 connectors and b3 lock installation done .	
	17-10-2025 12:38:09	Atique Salmani	New		-
	14-10-2025 11:27:50	Atique Salmani	New		-
	23-09-2025 04:45:42	Atique Salmani	New		-
	23-09-2025 04:39:29	Atique Salmani	Work Pending		-
22-09-2025 10:55:01	Atique Salmani	New		-	
Previous Complain History :	Date Time	Technician Name	Remark		
	10-09-2025 10:16:36	PravinJagade	B1 P1 camera offline issue resolved done. 1 pair falty. 7 pair working camera proper work. B2 lift 1 camera offline issue resolved done work completed.		
	08-09-2025 10:07:18	Ravi Rajbhar	B2 - last lift cable proper and camera hanging issue resolved		