## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E: vallabhsecure@yah							
Service Status De	tails : VE15767						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9833222801						
Technician Name :	Pravin Jagade		Technic	cian Mobile : 7262044153			
Ticket Type :	Complain	Date & Time :	10-09-2	10-09-2025 10:16:36			
Vendor Details :			•				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	983322	2801	Name :	Mateen Sir	
Address:					-		
Mumbai , , , , Mal	harashtra						
AMC Details:							
Expiry Date :	01-01-1970 05:30:	00	Type:	Type:			
<b>Product Name:</b>	CCTV						
Complain:	B1 Podium 1 - 1 camera off issue B2 Lobby - 1 camera off issue						
Technician Comment :	B1 P1 camera offline issue resolved done. 1 pair falty. 7 pair working camera proper work. B2 lift 1 camera offline issue resolved done work completed.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	B1 P1 camera offline issue resolved done. 1 pair falty. 7 pair working camera proper work. B2 lift 1 camera offline issue resolved done work completed.						
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	10-09-2025 01:03:55	PravinJagade	Completed	B1 P1 camera offline issue resolved done. 1 pair falty. 7 pair working camera proper work. B2 lift 1 camera offline issue resolved done work completed.		bnh	
	10-09-2025 01:03:55	PravinJagade	Completed	B1 P1 camera offline issue resolved done. 1 pair falty. 7 pair working camera proper work. B2 lift 1 camera offline issue resolved done work completed.			
	10-09-2025 10:16:45	PravinJagade	New			-	
Previous	Date Time	Technician Name		Remark			
Complain History :	08-09-2025 10:07:18	Ravi Rajbhar	B2 - last lift cable proper and camera hanging issue resolved				
	04-09-2025 10:32:17	' AjayNanjya		All camera & Poe switch is ok problem in supply issue in electricity board.			