





Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15371					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833222801				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	25-07-2025 12:19:57		
Vendor Details :					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	B2 Lift camera off issue P1 - 1 camera off issue B3 - Biometric off issue need to check				
Technician Comment :	There is some network issue now it's 3 devices online done working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	There is some network issue now it's 3 devices online done working ok.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	30-07-2025 03:53:52	Atique Salmani	Completed	There is some network issue now it's 3 devices online done working ok.	
	30-07-2025 03:53:52	Atique Salmani	Completed	There is some network issue now it's 3 devices online done working ok.	
	30-07-2025 10:37:16	Atique Salmani	New		-
	25-07-2025 04:14:50	Atique Salmani	Work Pending	B2 /p1/ 1 camera offline issue resolve. Working done. B2 / lift 1 camera offline issue resolve lift extention bord botten off. B3 biomax attendance machine offline pending.	
	25-07-2025 04:14:49	Atique Salmani	Work Pending	B2 /p1/ 1 camera offline issue resolve. Working done. B2 / lift 1 camera offline issue resolve lift extention bord botten off. B3 biomax attendance machine offline pending.	
	25-07-2025 12:20:02	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	23-07-2025 10:36:55	Neeraj Chauhan	cctv ppm done camera working okk B3 basment Camera issue solved		
	31-05-2025 11:11:25	Atique Salmani	Lift camera issue resolved there was transmeter was off And b2 exit swich installation done .		