




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14246																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9833222801																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	08-03-2025 12:32:17																						
Vendor Details :																									
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	B3/B2 - Door not getting close B1 - Access button not working																								
Technician Comment :	B 1 - exit switch issue resolved and ok working done and glass door issue client side B2 - em lock allament issue resolved and ok working done B3 - already lock ok working done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	B 1 - exit switch issue resolved and ok working done and glass door issue client side B2 - em lock allament issue resolved and ok working done B3 - already lock ok working done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-03-2025 03:43:41</td><td>Ravi Rajbhar</td><td>Completed</td><td>B 1 - exit switch issue resolved and ok working done and glass door issue client side B2 - em lock allament issue resolved and ok working done B3 - already lock ok working done</td><td></td></tr><tr><td>15-03-2025 06:31:57</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-03-2025 10:06:13</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-03-2025 03:43:41	Ravi Rajbhar	Completed	B 1 - exit switch issue resolved and ok working done and glass door issue client side B2 - em lock allament issue resolved and ok working done B3 - already lock ok working done		15-03-2025 06:31:57	Ravi Rajbhar	New		-	10-03-2025 10:06:13	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-03-2025 02:41:33</td><td>Rahul Mhapralkar</td><td>Office pc all Cameras work normally.</td></tr><tr><td>28-01-2025 03:16:42</td><td>Siddhesh Chavan</td><td>Biomtric working ok old adpter working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-03-2025 02:41:33	Rahul Mhapralkar	Office pc all Cameras work normally.	28-01-2025 03:16:42	Siddhesh Chavan	Biomtric working ok old adpter working ok											
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