




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13937																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9833222801																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	27-01-2025 12:02:00																	
Vendor Details :																				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1)all cameras not able to see in daraksha madam pc 2)B3 Biometric machine not working 3)b1 glass door access button not working																			
Technician Comment :	B3 biometric access divice issue resolved and ok working done And b1 exit switch also ok working normally proper And all cmaera ok working on lobby tv amd society office pc																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	B3 biometric access divice issue resolved and ok working done And b1 exit switch also ok working normally proper And all cmaera ok working on lobby tv amd society office pc																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-01-2025 02:55:54</td><td>Ravi Rajbhar</td><td>Completed</td><td>B3 biometric access divice issue resolved and ok working done And b1 exit switch also ok working normally proper And all cmaera ok working on lobby tv amd society office pc</td><td></td></tr><tr><td>28-01-2025 10:36:37</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-01-2025 02:55:54	Ravi Rajbhar	Completed	B3 biometric access divice issue resolved and ok working done And b1 exit switch also ok working normally proper And all cmaera ok working on lobby tv amd society office pc		28-01-2025 10:36:37	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-03-2025 02:41:33</td><td>Rahul Mhapralkar</td><td>Office pc all Cameras work normally.</td></tr><tr><td>08-03-2025 12:32:17</td><td>Ravi Rajbhar</td><td>B 1 - exit switch issue resolved and ok working done and glass door issue client side B2 - em lock allament issue resolved and ok working done B3 - already lock ok working done</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-03-2025 02:41:33	Rahul Mhapralkar	Office pc all Cameras work normally.	08-03-2025 12:32:17	Ravi Rajbhar	B 1 - exit switch issue resolved and ok working done and glass door issue client side B2 - em lock allament issue resolved and ok working done B3 - already lock ok working done						
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