

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE13442 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|---|---|------------|-----------|-----------------|--------|---------------------|------------|---|---------------------|------------------|---|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9833222801 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Rahul Mhapralkar | | Technician Mobile : | 9168762949 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 03-12-2024 11:11:43 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Poonam Cluster | Customer's Mobile : | 9833222801 | Name : | Mateen Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Access | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Lobby no. 3 door sound issue and B2 also door issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | B2 ground floor lobby glass door alignment issue need to the proper alignment. Lobby no 3 ground floor lobby lock door alignment issue resolved, now working normally | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | B2 ground floor lobby glass door alignment issue need to the proper alignment. Lobby no 3 ground floor lobby lock door alignment issue resolved, now working normally | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-12-2024 12:20:54</td><td>Rahul Mhapralkar</td><td>Completed</td><td>B2 ground floor lobby glass door alignment issue need to the proper alignment. Lobby no 3 ground floor lobby lock door alignment issue resolved, now working normally</td><td></td></tr><tr><td>05-12-2024 10:43:59</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-12-2024 11:31:26</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 05-12-2024 12:20:54 | Rahul Mhapralkar | Completed | B2 ground floor lobby glass door alignment issue need to the proper alignment. Lobby no 3 ground floor lobby lock door alignment issue resolved, now working normally |  | 05-12-2024 10:43:59 | Rahul Mhapralkar | New | | - | 04-12-2024 11:31:26 | Rahul Mhapralkar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-12-2024 01:17:47</td><td>Sonu Kumar</td><td>B3 some cameras off issue resolved working ok</td></tr><tr><td>04-12-2024 01:01:13</td><td>Rahul Mhapralkar</td><td>Boom barrier is now working normally. B2 main gate</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 17-12-2024 01:17:47 | Sonu Kumar | B3 some cameras off issue resolved working ok | 04-12-2024 01:01:13 | Rahul Mhapralkar | Boom barrier is now working normally. B2 main gate | | | | | | | | | | | |
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