




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE12352 | | | | | | | | | | | | | | | | | | | | |
|----------------------------------|---|--|--|---|------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|------------|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9833222801 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Pravin Jagade | | Technician Mobile : | 7262044153 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 06-08-2024 12:08:20 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Poonam Cluster | Customer's Mobile : | 9833222801 | Name : | Mateen Sir | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | Access | | | | | | | | | | | | | | | | | | | |
| Complain : | b1 exit swiich not working | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | B1 exit switch working done. And b3 not showing tv camera issue resolved. Work complete. | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | B1 exit switch working done. And b3 not showing tv camera issue resolved. Work complete. | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-08-2024 05:26:41</td><td>PravinJagade</td><td>Completed</td><td>B1 exit switch working done. And b3 not showing tv camera issue resolved. Work complete.</td><td></td></tr><tr><td>06-08-2024 12:14:42</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 06-08-2024 05:26:41 | PravinJagade | Completed | B1 exit switch working done. And b3 not showing tv camera issue resolved. Work complete. |  | 06-08-2024 12:14:42 | PravinJagade | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-08-2024 03:47:19</td><td>PravinJagade</td><td>B3 13 camera offline issue resolve working done. All camera working.</td></tr><tr><td>30-07-2024 02:51:11</td><td>Sonu Kumar</td><td>B1 tx view issue resolved working ok</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 10-08-2024 03:47:19 | PravinJagade | B3 13 camera offline issue resolve working done. All camera working. | 30-07-2024 02:51:11 | Sonu Kumar | B1 tx view issue resolved working ok | | | | | | |
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