




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11631</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9833222801																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-05-2024 05:16:31																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	Access																			
<b>Complain :</b>	Main Gate Boom Barrier RFID Not getting scan																			
<b>Technician Comment :</b>	p1 boom barrier issue resolved and ok working done cable check both reader with reconnecting and one connector change and tag FRID Card check with Paul sir																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	p1 boom barrier issue resolved and ok working done cable check both reader with reconnecting and one connector change and tag FRID Card check with Paul sir																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-05-2024 02:56:46</td><td>Ravi Rajbhar</td><td>Completed</td><td>p1 boom barrier issue resolved and ok working done cable check both reader with reconnecting and one connector change and tag FRID Card check with Paul sir</td><td></td></tr><tr><td>14-05-2024 10:45:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-05-2024 02:56:46	Ravi Rajbhar	Completed	p1 boom barrier issue resolved and ok working done cable check both reader with reconnecting and one connector change and tag FRID Card check with Paul sir		14-05-2024 10:45:42	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-05-2024 10:21:03</td><td>Ravi Rajbhar</td><td>P1 boom barrier FRID card reading ok working done already only tag reading hang then restart device and ok working done</td></tr><tr><td>29-04-2024 03:38:58</td><td>Ravi Rajbhar</td><td>B 1 cmaera online issue resolved and ok working done in Society office and back side boom barrier already ok working done b3 device offline show in software bcz networks issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-05-2024 10:21:03	Ravi Rajbhar	P1 boom barrier FRID card reading ok working done already only tag reading hang then restart device and ok working done	29-04-2024 03:38:58	Ravi Rajbhar	B 1 cmaera online issue resolved and ok working done in Society office and back side boom barrier already ok working done b3 device offline show in software bcz networks issue						
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