

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11378</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------------|------------------------------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833222801                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                            | <b>Technician Mobile :</b>                                           | 8080922984                                                                            |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                   | 15-04-2024 10:47:40                                                  |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :              | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                                                        | 9833222801                                                           | Name :                                                                                | Mateen Sir |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                            | Type :                                                               |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | b1 TV showing error searching TX                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | B1 tv issue resolved by recrmping from NVR end extender working ok .                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | B1 tv issue resolved by recrmping from NVR end extender working ok .                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                            |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-04-2024 12:58:10</td><td>Atique Salmani</td><td>Completed</td><td>B1 tv issue resolved by recrmping from NVR end extender working ok .</td><td></td></tr><tr><td>16-04-2024 10:19:39</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                            |                                                                      |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign       | 16-04-2024 12:58:10                                                                                        | Atique Salmani      | Completed    | B1 tv issue resolved by recrmping from NVR end extender working ok .        |  | 16-04-2024 10:19:39 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                     | Remark                                                               | Sign                                                                                  |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| 16-04-2024 12:58:10                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                  | B1 tv issue resolved by recrmping from NVR end extender working ok . |  |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| 16-04-2024 10:19:39                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                        |                                                                      | -                                                                                     |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-04-2024 11:45:08</td><td>MayurYadav</td><td>Face reader machine Lobby No-3 status is connected confirmation recieved from daraksha madam on 13.04.2024</td></tr><tr><td>06-04-2024 03:15:59</td><td>PravinJagade</td><td>B1 lock botton issue resolve working done. And 2 NVR offline issue resolve.</td></tr></tbody></table>                                                        |                                                                                                            |                                                                      |                                                                                       |            | Date Time | Technician Name | Remark | 10-04-2024 11:45:08 | MayurYadav | Face reader machine Lobby No-3 status is connected confirmation recieved from daraksha madam on 13.04.2024 | 06-04-2024 03:15:59 | PravinJagade | B1 lock botton issue resolve working done. And 2 NVR offline issue resolve. |                                                                                       |                     |                |     |  |   |
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| 06-04-2024 03:15:59                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | B1 lock botton issue resolve working done. And 2 NVR offline issue resolve.                                |                                                                      |                                                                                       |            |           |                 |        |                     |            |                                                                                                            |                     |              |                                                                             |                                                                                       |                     |                |     |  |   |