Vallabh Enterprises

Service Status Details : VE11328					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833222801				
Technician Name :	Pravin Jagade		**Technician Mobile :**	7262044153	
Ticket Type :	Complain	**Date & Time :**	06-04-2024 03:15:59		
Vendor Details :					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)B1 Door Button not working properly 2)B1/B2/B3 - floor all cameras off issue				
Technician Comment :	B1 lock botton issue resolve working done. And 2 NVR offline issue resolve.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	B1 lock botton issue resolve working done. And 2 NVR offline issue resolve.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
08-04-2024 05:52:17	PravinJagade	Completed	B1 lock botton issue resolve working done. And 2 NVR offline issue resolve.	*(signature)*
08-04-2024 02:39:29	PravinJagade	New		-
06-04-2024 03:59:00	PravinJagade	New		-

Previous Complain History :

Date Time	Technician Name	Remark
10-04-2024 11:45:08	MayurYadav	
02-04-2024 03:08:34	Ravi Rajbhar	1- basement boom barrier issue resolved and ok working done but Under observation 2- b3 lobby tv cmaera viewing issue resolved 3- b2 9th floor one cmaera glass broken 4- b2 lobby main door em lock issue resolved with Alament