


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11286					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833222801				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	02-04-2024 03:08:34		
Vendor Details :					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)B3 cameras not able to view on lobby tv 2)basement boom barrier not working proper 3)B2 9th floor camera damage issue need to check 4)B2 glass door magnet issue need to check				
Technician Comment :	1- basement boom barrier issue resolved and ok working done but Under observation 2- b3 lobby tv cmaera viewing issue resolved 3- b2 9th floor one cmaera glass broken 4- b2 lobby main door em lock issue resolved with Alament				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1- basement boom barrier issue resolved and ok working done but Under observation 2- b3 lobby tv cmaera viewing issue resolved 3- b2 9th floor one cmaera glass broken 4- b2 lobby main door em lock issue resolved with Alament				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-04-2024 05:01:16	Ravi Rajbhar	Completed	1- basement boom barrier issue resolved and ok working done but Under observation 2- b3 lobby tv cmaera viewing issue resolved 3- b2 9th floor one cmaera glass broken 4- b2 lobby main door em lock issue resolved with Alament	
	02-04-2024 03:08:43	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	26-03-2024 12:40:25	Ravi Rajbhar	boom barrier issue resolved and tag read properly		
	23-03-2024 10:57:16	Atique Salmani	B3 door lock issue resolved changed new 16 volts 5 amps and on under observation. And boom barrier many tag issue and also gate nmbrr barrier issue .		